

Allen's Air Conditioning
1302 Old Elizabethtown Road
Hodgenville, Ky 42748
3/28/2017

Mr. David Allen,

Just wanted to write this letter along with the survey, I am a retired police chief from Cave City and had the opportunity to deal with a lot of people on a business level and had many things done through the years.

Six years ago I had a heat pump installed and it worked well for the first few years, I purchased it locally and felt as if though I would receive good service, however that was not the case, I had many problems with it just recently and had two different heating and cooling technicians to work on my heat pump, needless to say it was still giving problems after investing nearly 1200.00 dollars on it.

This is when we decided to take a different approach and give you guy's a call, when Robert came and talked with us, we were informed of things we were not aware of, like moving the cross over to the center of the home for better air circulation among other things.

We have lived in our home for nearly 20 years and have always had a hot area in one of the rooms during the summer and cool during the winter, this problem has been eliminated, now all our rooms are comfortable.

The last unit we had installed was basically thrown in, "Wham Bam" in and gone.

The quality of work is outstanding, some may say wow this is quiet expensive, but when you get down to the bottom line as the old saying goes you get what you pay for and this is so true, I've learned from experience. Knowing that we are worry free for 10 years with the warranty is a great feeling, I would definitely recommend to anyone that is considering a unit to purchase the premium package, this is well worth the money.

In closing please convey my thanks to all the guy's Robert the consultant, and the installer's Ryan, Tyler, Trey, and Austin, their work was outstanding, these guy's have set the standard for others to follow. As I said in the survey, you may have anyone to call me at anytime if they have any questions or may be skeptical about anything.

Thank You.

Sincerely,



Billy G. Minton